



Jagannath International Management School

MOR, Pocket-105, Kalkaji, New Delhi-110019

(Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)

Accredited by National Assessment and Accreditation Council (NAAC)

5(g) Whether reports of the proceedings of SGRC is sent to the University every semester

3rd July 2026

Ref. No: JIMS/KJ/Acad/2026/478

Sadaf
07/07/2026

Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector-16-C, Dwarka, New Delhi-110078

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Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

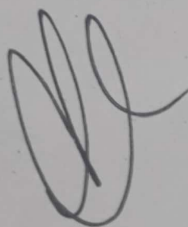
Sub: Reports of the proceedings of Student Grievance Redressal Committee (SGRC)

Dear Sir/Madam,

Please find attached Reports of the proceedings of Student Grievance Redressal Committee (SGRC) for the half year, Jan to June 2026.

Thanking you,

Yours sincerely



Prof. (Dr.) Anuj Verma
Director

13th Jan 2026

Ref. No: JIMS/KJ/Acad/2026/468

Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Satish
14/01/26
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector-16-C, Dwarka, New Delhi-110078

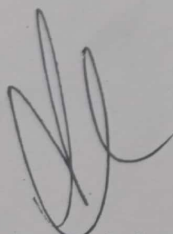
Sub: Reports of the proceedings of Student Grievance Redressal Committee (SGRC)

Dear Sir/Madam,

Please find attached Reports of the proceedings of Student Grievance Redressal Committee (SGRC) for the half year, July to December 2025.

Thanking you,

Yours sincerely



Prof. (Dr.) Anuj Verma

Director

Student Satisfaction Survey

Grievance Redressal Cell

Analysis report

2025-26

The Student Grievance Redressal Cell thrives to provide a supportive campus culture to its students. In order to know the awareness and level of satisfaction of students with regard to Grievance Redressal, a Student Satisfaction Survey was conducted for the year 2025-26. For this purpose, a questionnaire was developed and administered. A few items in the questionnaire sought answers to the awareness of the Grievance Redressal Cell in the college, its working mechanism, what kind of grievance they have faced (if any), and if it was redressed. The question-wise report of analysis is provided below:

- More than 50% students of BCom Hons and BBA have responded to the survey.
- Almost all the students from both the courses are aware of the procedure being followed for Redressal of Grievance in the College.
- 90% of the students have understood the time taken and the procedure of Grievance handling.
- More than 85% of the students agree that the Grievances reported are redressed within 15 days of report.
- Almost 45% of the students are satisfied with the Grievance Redressal Mechanism being followed in the Institute.

Overall, the students were well aware of the existence of different support mechanisms in the college and majority of them were satisfied with their working as well.



1/2/26, 10:13 AM

Grievance Redressal

Grievance Redressal

201 responses

Publish analytics



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Name

201 responses

Yash gautam

Kavya Sharma

Ashita Wadhwa

Aron Kalia

Jatin Sabharwal

Krrish gupta

Aakanksha Chauhan

Ayush Aryan

Vanshika Kalra

Sanskar Goel

Keshav Singhal

Sonvi Bhatia

Rishabh gupta

Nandini Jain

Reyansh Singh

agreem bhatia

Pranjal Aggarwal

Ravinder Singh

Ayan

Riya Singh

Naina Gupta



A handwritten signature in blue ink, consisting of a stylized 'B' followed by a flourish.

Jayate Suji

Aishwarya Goel

Akanksha Srivastava

Arnesh Mathur

Anshika

Aryan Dev

Khushi Bansal

Param Sadh

Aanya

Shipra Choudhary

Mishti Taneja

Ghuncha Sharma

Varun Papnai

Ansh chawla

Gopit Maheshwari

Taaresh joshi

Aryan suri

Khanak jain

Piyush

Sameer Tiwari

Shivam Gupta

Jatin Singhal

Aditya Bansal



Archana Bhalla

Kanan Aweja

Tanisha Dudeja

Tanisha Datta

Purusharth Verma

Anushi oli

Fareha Tariq

Janvi Adlakha

Riddhima Agarwal

Aditya Rana

Vinayak sharma

laksh kapoor

Arnav Chanana

Shreya bansal

Aaliya

Nikita Rana

Jignesh rajput

Aayush Panchal

Shivaaz Jain

Tanishq Goel

Manvi Arora

Rishit jain

Lakshya Jain



1/2/26, 10:13 AM

Grievance Redressal

Riya Pant

Aryan Gaur

Nimit Kemni

Devansh Mittal

Sarthak

Ananya Jain

Aryan Dev

Kavya Agarwal

Akshay

Ashish panwar

Prity jana

Saksham Sharma

Ashish Pradhan

Nilansh Rastogi

Kavya Sharma

Sankalp chhabra

Ishaan ahuja

Puneet Manchanda

Devangi Gandhi

Gunaj Agarwal

Anushka jain

Ishaan khatreja

Suhani jain



Garvit Kohli

Mridul Mago

Tanisha Gupta

Tanisha Ahuja

Satyam jha

Devanshi Jain

Vanshika singh

Mansi

Adone Joby

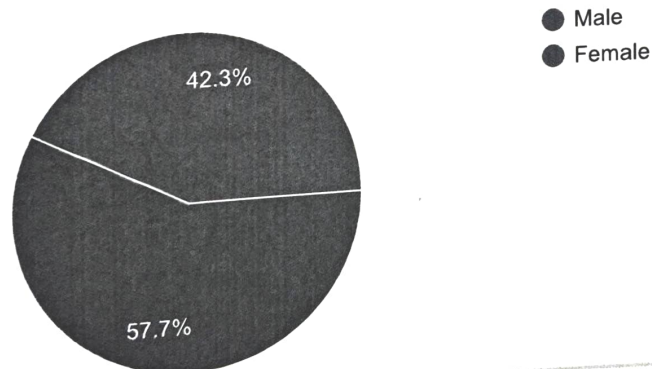
Rohit Jindal

96 more responses are hidden

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Gender

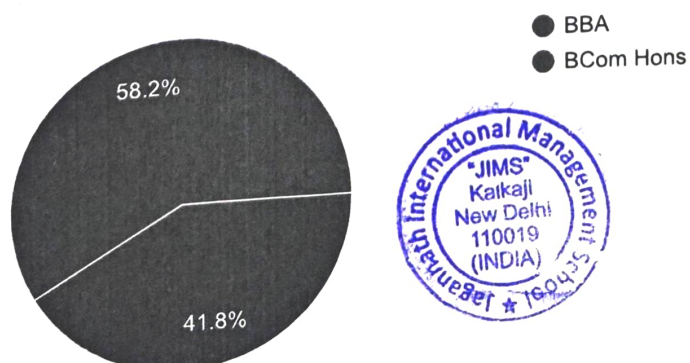
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Course

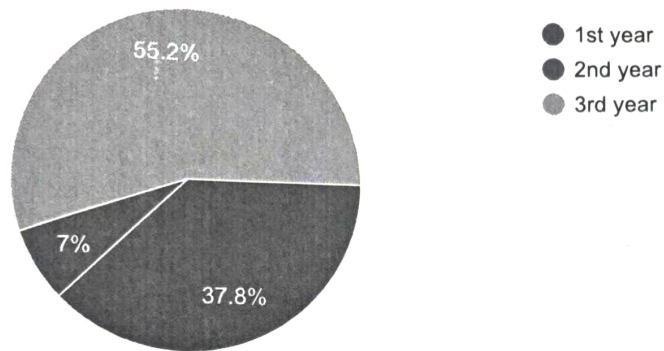
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Year

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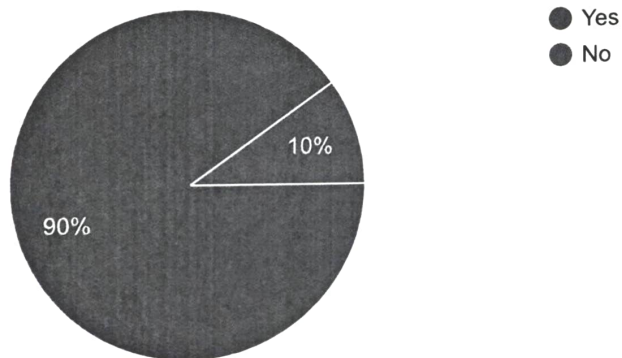
201 responses



Are you aware of Grievance Redressal procedure followed in your Institute?

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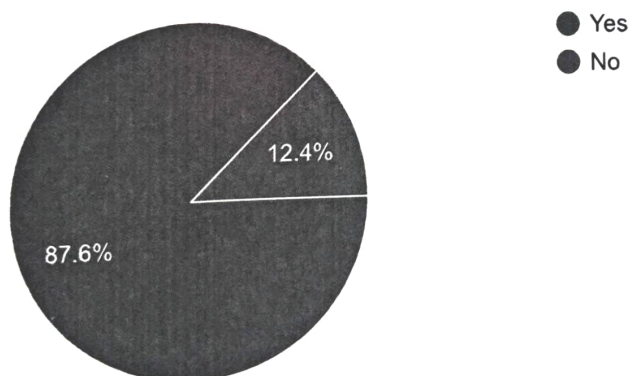
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Is the grievance handling procedure explained to you?

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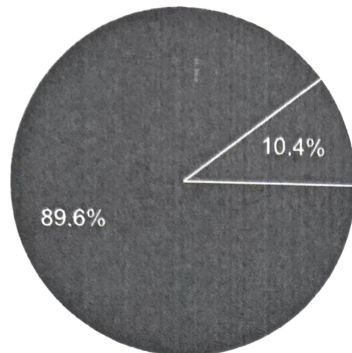
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Does the Grievance Committee redress your grievance?

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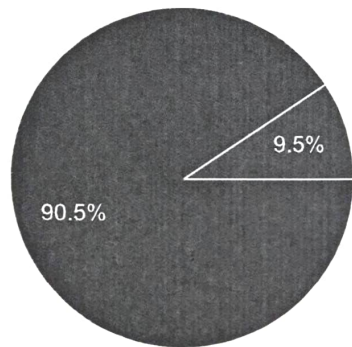


- Yes
- No

Do they gather all relevant facts about the grievance?

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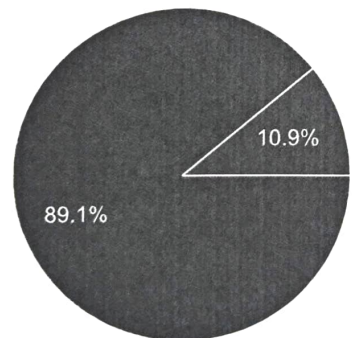


- Yes
- No

How much time has been taken to redress your grievance

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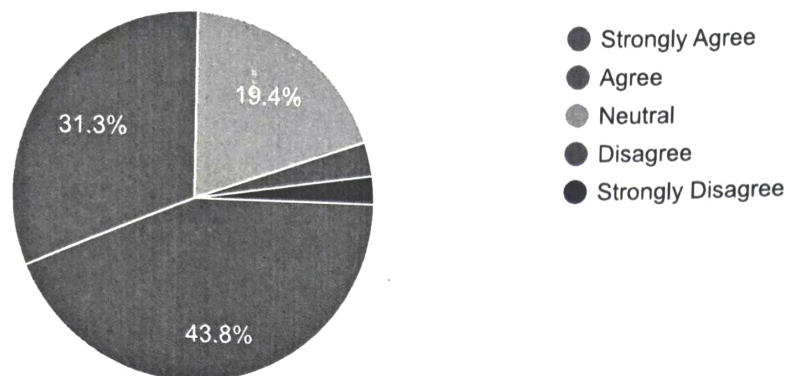
- Within 15 days
- More than 15 days



Are you satisfied with Grievance Handling procedure of the Institute?

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